

Title	Understand how to co-ordinate despatch and transport of orders in food operations				
Ofqual unit ref	T/502/8056				
Level	3	Credit value	2	GLH	10
Learning Outcomes			Assessment Criteria		
The learner will:			The learner can:		
1 Understand how to co-ordinate despatch and transport operations			1.1 Explain the key features of regulatory and operational requirements relating to despatch and transport of orders 1.2 Describe the organisation's procedures for despatch and transport of orders 1.3 Explain how to set and agree targets for transport and distribution 1.4 Explain the importance of having cost effective and efficient transport and distribution processes 1.5 Describe the actions to take if there are various and non-compliance issues in maintaining suitable conditions for despatch and transport 1.6 Explain the importance of working to targets and standards when co-ordinating despatch and transport 1.7 Describe the organisation's procedures for taking corrective actions to deal with contingencies 1.8 Describe manual handling techniques to be used in despatch and transport of orders.		

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Unit purpose and aim(s)	<p>This unit is designed to assess the knowledge and understanding of learners in the workplace context, when coordinating despatch and transport of orders in food operations. It can be assessed on or off the job. The learner must demonstrate their current knowledge and understanding, to meet all assessment criteria. Assessment methods appropriate to the needs of the learner must be used to generate satisfactory evidence of knowledge and understanding. The Improve Assessment Strategy for Proficiency Qualifications in Food and Drink sets out the overarching assessment requirements.</p>	