

Title	Set up and maintain food retail operations				
Ofqual unit ref	M/602/4579				
Level	3	Credit value	3	GLH	20
Learning Outcomes			Assessment Criteria		
The learner will:			The learner can:		
<p>1 Prepare for retail operations</p> <p>2 Maintain the effectiveness and efficiency of retail operations</p>			<p>1.1 Agree and confirm standards and targets for retail operations to meet business requirements</p> <p>1.2 Provide support and supervision to enable their team to meet specified targets and standards</p> <p>1.3 Allocate resources to ensure that standards and targets are met</p> <p>1.4 Allocate tasks and instruct relevant person(s) to ensure that standards and targets are met.</p> <p>2.1 Monitor that standards and targets are being met</p> <p>2.2 Identify and resolve problems in retail operations within the limit of their responsibilities</p> <p>2.3 Measure work outputs and achievements against targets in order to identify potential improvements to the retail process</p> <p>2.4 Ensure that all records and documentation are legible, accurate and complete.</p>		
Unit purpose and aim(s)					