

Title	<b>Monitor effectiveness of despatch and transport in food operations</b>				
Ofqual unit ref	<b>M/502/8055</b>				
Level	<b>3</b>	Credit value	<b>2</b>	GLH	<b>10</b>
Learning Outcomes			Assessment Criteria		
The learner will:			The learner can:		
<p>1 Monitor the despatch and transport processes</p> <p>2 Control risk to health and safety in despatch and transport</p>			<p>1.1 Monitor progress against targets for preparation of orders for distribution</p> <p>1.2 Supervise and support the team in despatch and transport operations</p> <p>1.3 Check that the quality of products is maintained during despatch and transport operations</p> <p>1.4 Adapt allocation of work activities to meet changing priorities and targets for despatch and transport operations</p> <p>1.5 Follow the organisation's procedures for reporting issues which are outside own area of responsibility to the relevant people</p> <p>1.6 Make recommendations for improving the despatch and transport process.</p> <p>2.1 Ensure that there is compliance with relevant legal, regulatory and operational requirements</p> <p>2.2 Monitor use of tools and equipment used</p> <p>2.3 Take corrective action regarding potential and actual hazards in the workplace</p> <p>2.4 Monitor safe handling and lifting techniques during loading of transport vehicles for despatch.</p>		

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Unit purpose and aim(s)	<p>This unit is designed to assess the skills of learners in the workplace, monitoring effectiveness of despatch and transport in food operations. It needs to be assessed on the job. The learner must be able to demonstrate their competent performance consistently over a period of time, to meet all of the assessment criteria. This will be achieved by at least two observations of performance in the workplace, and may be supported by witness testimony and other workplace evidence. Observations must ensure that the learner's working practice is at commercial speed and in compliance with standard operating procedures.&amp;nbsp;The Improve Assessment Strategy for Proficiency Qualifications in Food and Drink sets out the overarching assessment requirements.</p>	