

Title	Understand how to contribute to problem resolution in food manufacture				
Ofqual unit ref	K/601/2947				
Level	2	Credit value	2	GLH	18
Learning outcomes		Assessment criteria			
The learner will:		The learner can:			
1. Know how to contribute to problems in your area of work and how to communicate to colleagues		1.1 State operating problems and their possible effect on other operations 1.2 Detail the operating procedures 1.3 State why it is important to record and communicate problems 1.4 Detail the lines and methods of effective communication and why it is important to use them.			
2. Know how to contribute to identifying resolutions to problems		2.1 Outline factors to take into consideration when contributing to selecting solutions 2.2 State how to help; <ul style="list-style-type: none"> • recognise both temporary and permanent solutions, deciding which should be used • assess the impact of solutions on other operations • analyse problems in a systematic way • overcome problems and restore operations in an effective way 2.3 State how to monitor product integrity when overcoming problems and how they have been overcome 2.4 State how to evaluate the effectiveness of the solutions implemented.			

Additional information about the unit	
Unit purpose and aim(s)	<p>This unit supports workforce development for those who need to understand how to contribute to problem resolution in a food business.</p> <p>The unit is designed for use primarily by operatives and others who carry out these workplace activities. The aim of the unit is to assess knowledge and understanding to recognised National Occupational Standards.</p>
Assessment requirements or guidance specified by a sector or regulatory body (if appropriate)	<p>This unit is designed to assess the knowledge and understanding of learners in the workplace context, when contributing to problem resolution in food manufacture. It can be assessed on or off the job.</p> <p>The learner must demonstrate their current knowledge and understanding, to meet all assessment criteria. Assessment methods appropriate to the needs of the learner must be used to generate satisfactory evidence of knowledge and understanding.</p>

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Additional information about the unit	
Unit review date	January 2018
Details of the relationship between the unit and relevant national occupational standards or other professional standards or curricula (if appropriate)	This unit of assessment has a relationship with the following National Occupational Standards: PO.128K Understand how to contribute to problem resolution in a food environment.
Support for the unit from a SSC or appropriate other body (if required)	
Location of the unit within the subject/sector classification system	4.2 Manufacturing Technologies
Name of the organisation submitting the unit	FDQ
Availability for use	Shared
Unit category	OS