

<b>Title</b>	<b>Contribute to problem resolution in food manufacture</b>				
<b>Ofqual unit ref</b>	<b>H/601/2946</b>				
<b>Level</b>	<b>2</b>	<b>Credit value</b>	<b>3</b>	<b>GLH</b>	<b>13</b>
<b>Learning outcomes</b>		<b>Assessment criteria</b>			
<b>The learner will:</b>		<b>The learner can:</b>			
1. Contribute to identifying the causes of problems		1.1 Check and follow legal or regulatory requirements, hygiene, health and safety and environmental standards  1.2 Check the available information and clarify or seek further information.			
2. Contribute to implementing solutions to problems		2.1 Contribute to selecting solutions which are effective in relation to operational requirements  2.2 Help to ensure that the corrective actions determined meet with organisational requirements  2.3 Contribute to putting into action the chosen solution to restore operating conditions safely and effectively  2.4 Monitor operations to ensure that correct operating conditions are met and maintained  2.5 Communicate the results of own actions to the appropriate person.			
3. Contribute to reporting on action to be taken to resolve problems		3.1 Contribute to the identification of needs for further work and report this to the relevant person in sufficient detail for action to be taken  3.2 Make suggestions for avoiding the problem happening again and ways to improve operations to managers and colleagues			

	<p>3.3 Complete all records accurately and clearly, and process it promptly.</p>
<p><b>Additional information about the unit</b></p>	
<p>Unit purpose and aim(s)</p>	<p>This unit supports workforce development for those who contribute to problem resolution in a food business.</p> <p>The unit is designed for use primarily by operatives or team leaders and others who carry out these workplace activities. The aim of the unit is to determine competent performance to recognised National Occupational Standards.</p>
<p>Assessment requirements or guidance specified by a sector or regulatory body (if appropriate)</p>	<p>This unit is designed to assess the skills of learners in the workplace, contributing to problem resolution in food manufacture. It needs to be assessed on the job. The learner must be able to demonstrate their competent performance consistently over a period of time, to meet all of the assessment criteria. This will be achieved by at least two observations of performance in the workplace, and may be supported by witness testimony and other workplace evidence. Observations must ensure that the learner's working practice is at commercial speed and in compliance with standard operating procedures.</p>

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<b>Additional information about the unit</b>	
Unit review date	January 2018
Details of the relationship between the unit and relevant national occupational standards or other professional standards or curricula (if appropriate)	This unit of assessment has a relationship with the following National Occupational Standards: PO.127S Contribute to problem resolution in a food environment.
Support for the unit from a SSC or appropriate other body (if required)	
Location of the unit within the subject/sector classification system	4.2 Manufacturing Technologies
Name of the organisation submitting the unit	FDQ
Availability for use	Shared
Unit category	OS