

<b>Title</b>	<b>Diagnose problems in food operations</b>				
<b>Ofqual unit ref</b>	<b>A/602/4617</b>				
<b>Level</b>	<b>3</b>	<b>Credit value</b>	<b>3</b>	<b>GLH</b>	<b>14</b>
<b>Learning outcomes</b>		<b>Assessment criteria</b>			
<b>The learner will:</b>		<b>The learner can:</b>			
1. Identify problems		1.1 Identify differences from normal operating conditions quickly 1.2 Assess the impact of problems 1.3 Take action to ensure safety of self and colleagues.			
2. Diagnose problems		2.1 Check and follow legal or regulatory requirements for; <ul style="list-style-type: none"> <li>• hygiene</li> <li>• health and safety</li> <li>• environmental standards</li> </ul> 2.2 Establish the nature, cause and the effect of the problems 2.3 Investigate problems in a safe and cost-effective manner, with minimum delay or wastage.			
3. Report problems		3.1 Communicate problems to the relevant person 3.2 Complete and process all records.			
<b>Additional information about the unit</b>					
Unit purpose and aim(s)		This unit supports workforce development for those who diagnose problems in food operations.  The unit is designed for use primarily by team leaders, supervisors, technicians and others who carry out these workplace activities. The aim of the unit is to determine competent performance to			

	recognised National Occupational Standards.
Assessment requirements or guidance specified by a sector or regulatory body (if appropriate)	<p>This unit is designed to assess the skills of learners in the workplace, when diagnosing problems in food operations. It needs to be assessed on the job. The learner must be able to demonstrate their competent performance consistently over a period of time, to meet all of the assessment criteria. This will be achieved by presenting relevant evidence of workplace performance, and may be supported by witness testimony and other workplace evidence. Any observations must ensure that the learner's working practice is at commercial speed and in compliance with standard operating procedures.</p>

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Unit review date	31/01/2018
Details of the relationship between the unit and relevant national occupational standards or other professional standards or curricula (if appropriate)	This unit of assessment has a relationship with the following National Occupational Standards: IMPPO.117S Diagnose problems in a food environment.
Support for the unit from a SSC or appropriate other body (if required)	
Location of the unit within the subject/sector classification system	4.2 Manufacturing Technologies
Name of the organisation submitting the unit	FDQ
Availability for use	Shared
Unit category	OS